



***Precision Heatseal Equipment***

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March 20, 2020

Dear Valued Customers,

Packworld USA, operating in the Commonwealth of Pennsylvania, is a manufacturer of medical heat sealing equipment and consumable components. These machine along with their consumables are used by companies throughout the entire medical, pharmaceutical, biotech and healthcare industries. Packworld machines play a vital role in the manufacturing and packaging of critical medical devices, pharmaceuticals, and medical test kits produced by our customers who are actively fighting to combat the spread of the coronavirus (COVID-19).

Packworld's Business Activity is recognized by the State of Pennsylvania as "Professional and Commercial Equipment and Supplies Merchant Wholesalers" and as such, may continue physical operations under The Governor's Order. Packworld, along with all of our employees, will remain committed to providing timely deliveries of all equipment and consumables needed by our customers as our entire country works towards combating the coronavirus disease. We will also continue to closely monitor our vendor's abilities as it relates to them supplying Packworld with parts and components needed for the assembly of our equipment.

While we remain open, the health and safety of our employees is of utmost importance to us. Please be assured that we are closely monitoring developments and implementing multiple safety precautions within our company to ensure that we are doing everything possible to mitigate this risk.

In accordance with CDC guidance, Packworld is asking employees to:

- Suspend non-critical travel
- Wash hands frequently with soap and water or hand sanitizer
- Avoid touching their face
- Practice cough etiquette
- Practice social distancing
- If feeling sick, seek appropriate medical care and stay home to avoid infecting others.

We will continue monitoring this rapidly changing situation and make all the necessary changes to protect you and our employees.

Thank you, again, for your continued business!

Sincerely,



Jeffrey S. Quinto  
President



Helmtrud Young  
Vice President